

## Tell Us About Your Reservation Experience!

RivCoParks is always striving to improve our reservation processes, and would love to hear your thoughts! Please help us improve by answering the following questions regarding your reservation experience.

If you wish to be entered into our monthly drawing for two (2) overnight camping passes, please provide your email at the end of this survey.

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### How did you originally make your reservation?\*

Online through RivCoParks.org

By Calling Guest Services at 1-800-234-7275

### How would you rate the ease of making your reservation?\*



### How satisfied were you with the amount of time it took to complete the reservation process?\*



If you made your reservation or a modification to your reservation over the phone with one of our Guest Services representatives, how satisfied were you with the assistance you received?\*

Very satisfied

Satisfied

Neutral

Unsatisfied

Very unsatisfied

I made my reservation online, so did not receive assistance

**Please provide any additional comments regarding your reservation experience:**

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**If you wish to be entered into our monthly drawing for two (2) overnight camping passes, please provide your email address:**

Submit

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