

# RivCoParks

4600 Crestmore Road • Jurupa Valley, CA • 92509

(800) 234-7275 (PARK) • [www.RivCoParks.org](http://www.RivCoParks.org)



*Re-Creating for our future...*

## ANNUAL REPORT

2016/2017

**MISSION**

The mission of the Park District is to acquire, protect, develop, manage, and interpret for the inspiration, use, and enjoyment of all people, a well-balanced system of areas of outstanding scenic, recreational, and historic importance.

**VISION**

To be the regional leader in improving lives through people, parks, places and programs.



**Parks  
Make  
Life  
Better!**

## BOARD OF DIRECTORS:

*Kevin Jeffries*, Chair, District I  
*John F. Tavaglione*, District II  
*Chuck Washington*, District III  
*V. Manuel Perez*, District IV  
*Marion Ashley*, District V

## COUNTY EXECUTIVE TEAM:

*George Johnson*  
County Executive Officer

## EXECUTIVE TEAM:

*Scott Bangle*  
General Manager/Parks Director  
*Kyla Brown*  
Assistant Director – Operations and Resources  
*Brande Hune*  
Assistant Director – Business Services

## DISTRICT ADVISORY COMMISSION:

Mark Balys, Chair, District I  
Amie Kinne, District I  
Jon Christensen, District II  
Daniel Hake, District II  
Cois Byrd, District III  
Anthony Migliore, District III  
Bob Grady, District IV  
Ryan Stendell, District IV  
Hugh Van Horn, Vice Chair, District IV  
Martin Rosen, District V  
Bill Zimmerman, District V

## HISTORICAL COMMISSION:

Ruth Atkins, District I  
Joyce Hohenadl, District I  
Steve Lech, Chair, District II  
Don Williamson, Vice Chair, District II  
Vacant, District III  
Darell Farnbach, District III  
Marc Hendon, Member at Large  
Nicolette Wenzell-Lauhead, District IV  
Priscilla Porter, District IV  
Bernard (Bernie) Howlett, District V  
Vacant, District V

## TRAILS COMMITTEE:

Philip Bremenstahl, District I  
Patricia Anderson, District I  
Rod Holland, District II - Vice Chair  
Amie Kinne, District II  
Robin Reid, District III  
Vacant, District III  
Noel Ragsdale, District IV  
Richard Croy, District V  
Dean Benson, District V  
Jerry Jolliffe, Member at Large, Chair

## AWARDS & ACCOLADES

- Aquatics International-Best of Aquatics: *DropZone Waterpark – Marketing and Social Media*
- California State Trails and Greenways Conference: *Merit Planning Award – Box Springs Comprehensive Trails Plan*
- National Association of County Park and Recreation Officials: *Planning Initiative Award – Box Springs Comprehensive Trails Plan*
- American Planning Association – Inland Empire Section: *Comprehensive Planning – Large Scale Jurisdiction Award – Box Springs Comprehensive Trails Plan*
- American Society of Landscape Architects: *San Diego Chapter Merit Planning Award – Box Springs Comprehensive Trails Plan*

## DISTRICT SHINING STARS

The District recognizes the accomplishments of employees and volunteers who exemplify the District's values. Individuals and groups were chosen based upon their demonstration of Accomplishments, Connecting, Teamwork, Innovation, Outstanding Service, Networking, and Stewardship.

**Employee of the Year Award:**  
Margie Valdez, District Headquarters

**Volunteer of the Year Award:**  
Rick Bradford, Lake Skinner

**Employee General Manager's Award:**  
Mercedes Logans, District Headquarters

**Volunteer General Manager's Award:**  
Gordon Kraft, Lake Cahuilla

# GENERAL MESSAGE

Dear Friends,

The Riverside County Regional Park and Open-Space District (RivCoParks) is pleased to present its 2016-2017 Fiscal Year end Annual Report. As with previous annual reports, we look back at our journey and try to see patterns where they exist. These patterns, while not always present, do appear occasionally, often culminating in a theme which allows us to share a story to accentuate the numbers. This year's theme was an easy one: recreating.

Knowing that we are in the business of providing recreational opportunities, one might assume we are speaking to a portion of our mission. However, by simply adding a hyphen to the word we alter the definition to mean bringing life, energy and a newfound focus to our work. This same re-creation is what our guests experience when they come to our facilities. Whether it is hiking, biking, picnicking, camping, swimming, fishing, attending events or enjoying interpretation at one of our sites, guests are renewed when they leave, having reconnected with the great outdoors.

How have we at RivCoParks re-created this past year? We adopted a new three-year strategic plan which will continue to serve as a guide to constantly improve in four key areas: Customer Service, Learning & Growth, Internal Business Support, and Finance. We have reorganized with a smaller management structure and continue to adapt to the needs of county residents and visitors as vacancies occur with a goal of remaining efficient yet productive. We are working feverishly to improve the guest experience by developing a point-of-sale system that will make checking into our parks a much more efficient process. Finally, we developed a partnership that resulted in the first ever Santa Ana River Trail family biking event, creating awareness for this extraordinary amenity.

We only mention a few of the items that we are working on in hopes that you will be enticed to read the full body of this report in order to appreciate everything we've accomplished in the past year.

As always, we are hopeful that the dedication, commitment and efforts of our staff, volunteers and support groups will shine through. Enjoy!



**SCOTT BANGLE**  
GENERAL MANAGER/PARKS DIRECTOR





## HEALTH AND WELLNESS

- Hosted Healthy Living Extravaganza at Rancho Jurupa Park for the Jurupa Valley community. This event provided free health screenings and assessments, nutritional and meal planning, and a play and activity zone for kids of all ages.
- Jurupa Valley Boxing Club provided training for 170 at risk youth. Our two senior centers provided over 125 different programs for active seniors.
- Held 73 various community and regional special events throughout the County.
- Completed renovation and held grand opening of the new Lakeland Village Community Center.

- Completed the Good Hope Park design, initiated the County Comprehensive Trails plan, broke ground on the Lake Skinner Expansion project, and completed the Box Springs Comprehensive Trails Plan.
- Partnered with Easy2Hike to create a mobile trails application that allows users to find trails throughout our parks and recreation areas and track progress via GPS on a smartphone.
- Provided over 4,000 swim lessons to teach people to swim and possibly save lives.

## SOCIAL EQUITY

- Installed ADA compliant restrooms, walkways, and improved parking area at Mayflower Park.
- Initiated Splash Pad renovation and expansion at Lake Skinner Recreation Area.
- Moses-Shaffer Community Center, Lakeland Village Community Center and Charles Meigs Community Center partnered with The Grove Community Church and Sparks of Love Toy Drive to provide over 500 toys, crafts, food, bikes, and games for over 1,000 community residents.
- Taught over 150 community members the important skills of First Aid, CPR, and Bloodborne Pathogens.
- Conducted over 15 beautification projects that helped identify and remove graffiti throughout Park District sites.
- Partnered with RivCoParks Foundation to hold free children's fishing clinic at Lake Cahuilla Recreation Area that provided over 300 children with fun and educational ways to learn about fishing.
- Hosted community festival for the Santa Ana River Trail Bike Ride. This free festival included live entertainment, food vendors, health and safety awareness, youth activities, and bike giveaways.
- District officially rolled out a non-profit parks foundation that complements other funding vehicles to advance special one-time causes and programs.

## CONSERVATION

- Mayflower Park renovated boat launch and dock, new restrooms and water well – extended ramp by 30 feet and added floating dock for vessels.
- Installed Inspiration Stations at Hidden Valley Nature Center, Idyllwild Nature Center, and Los Alamos schoolhouse providing new books, toys, games, and education activities for visitors.
- Conducted over 45 environmental improvement trail clean-ups helping to keep our wild places safe and free from debris and trash throughout Riverside County.
- Each of our Regional Parks completed Maintenance Management Plans including asset inventory, team building, labor costs, plan checks, and innovative ideas to help reduce costs while maintaining quality standards.
- Created native plant nursery for Mitigation Bank.
- Arundo Habitat restoration propagated 1,000 native trees.
- Assisted Nature Conservancy control burns at Santa Rosa Plateau preserving miles of trails and open-space.
- Completed 2017-2020 Strategic Plan that defines the District's vision, mission, values, and major goals to improve efficiency and sustainability for the three years and beyond.
- Installed educational interpretive panels at Rancho Jurupa Park, Bogart Park, Lake Cahuilla Recreation Area, Lake Skinner Recreation Area, Santa Rosa Plateau, Hurkey Creek Park, Idyllwild Nature Center, and Hidden Valley Nature Center.



# BALANCED SCORECARD

FY14-15 RESULTS    FY15-16 RESULTS    FY16-17 TARGET    FY16-17 RESULTS    DASHBOARD

## CUSTOMER PERSPECTIVE

Customer Satisfaction Rating	97%	99%	98%	98.03%	●
Marketing Touchpoints	4,349,236	4,999,956	3,000,000	3,302,391	●

## FINANCIAL PERSPECTIVE

Non-Property Tax revenue	\$15,169,362	\$17,142,711	\$10,000,000	\$15,249,560	●
*CIP Met	58%	60%	90%	59%	●
Operations Reserve	18.7%	19.8%	20%	32.4%	●
Expenditure Budget Target	99.5%	92.6%	95%	86%	●
Volunteer Hours	113,778	125,904	100,000	118,597	●

## PROCESS PERSPECTIVE

Active Partnership Agreements	5	5	5	4	●
Acres Under Management	69,542	73,462	73,000	75,859	●
Regional Trails Miles	169	169	169	169	●
Plan Check Review Time Frame	5	8	8	N/A	●
CAPRA Standards Current	143	145	145	145	●
Tactics Completed	17	14	14	8	●
Recognition Events	6	6	4	4	●
Staff Readiness Index	N/A	76%	75%	90%	●

## LEARNING & GROWTH PERSPECTIVE

Preventable Employee Accidents	11	9	10	9	●
Performance Evaluations on Time	99%	100%	100%	100%	●
Training Hours	13,861	10,583	1,500	1,831	●

- 95% OR BETTER THAN TARGET
- 85% TO 94% OF TARGET
- 84% OR LESS OF TARGET
- DATA NOT AVAILABLE OR TARGET NOT SET

\*METRIC CONVERTED FROM # TO % IN FY14-15.



## FUNDING SOURCES

- 27% Property Taxes
- 20% Regional Parks & Trails Fees
- 20% Recreation & Tourism Fees
- 10% County General Fund
- 19% Other Financing Sources
- 2% Rents, Leases, Concessions
- 2% Historical & Interpretive



## FUNDING USES

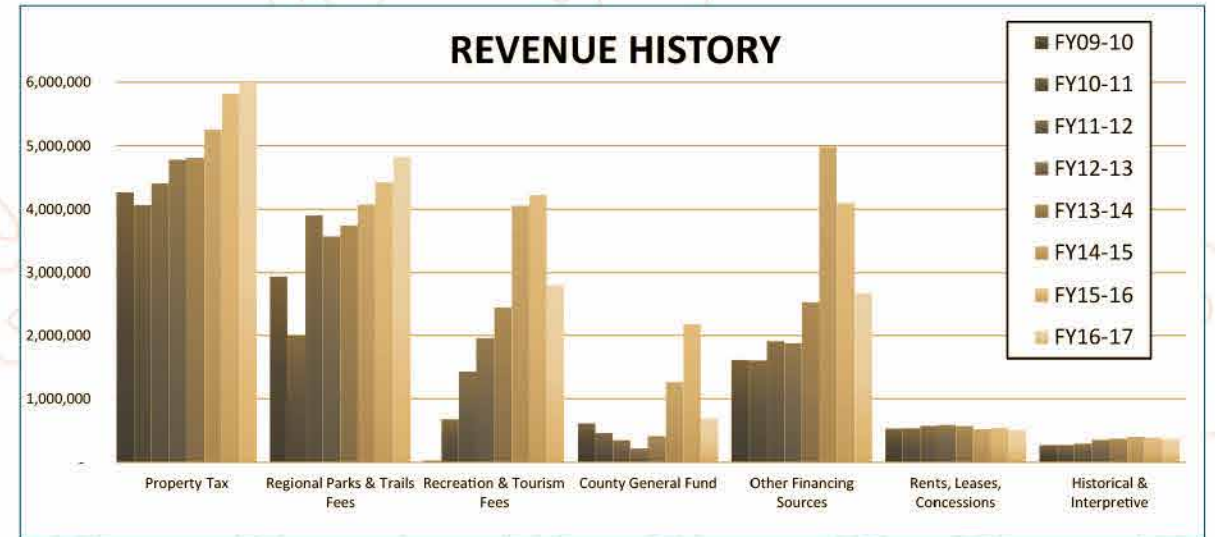
- 34% Regional Parks Recreation & Tourism
- 11% Community Centers
- 8% Contractual
- 7% Nature Centers
- 6% Habitat and Open-Space
- 3% CSA Parks & Recreation
- 2% Planning
- 1% Trails
- 1% Historic Preservation



## FUNDING PROJECTS

- 67% Regional Parks
- 18% Santa Ana River Trail
- 3% Infrastructure
- 12% Regional Trails

## REVENUE HISTORY





**PARK HEADQUARTERS**  
**WWW.RIVCOPARKS.ORG**  
**(951) 955-4310**

**4600 CRESTMORE ROAD**  
**JURUPA VALLEY, CA 92509**

*Photo: Sunnyslope Trail Bridge at Louis Robidoux Nature Center*